

## Wirecard CEE Integration Documentation



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# Trustly

## General information

Trustly is an Online Bank Transfer that allows consumers to pay directly through their internet banking account. By offering Trustly on their payment pages, merchants can easily address almost anyone with a bank account in one of the supported countries as safe alternative to credit cards and debit cards. Trustly offers merchants a safe and for consumers an easy to use online payment solution that facilitates the payment process as well as guarantees payment. There is no risk of payment default as the consumer authorizes the payment directly from his personal bank account in real-time.

Please visit Trustly for further information and details.

## Order flow diagram

For a visual representation of the order flow behavior and associated transaction-based operations of this payment method we invite you to have a look at the respective order flow diagram.

## Required request parameters

For this payment method the following (otherwise optional) request parameters are required:

- consumerBillingLastname
- consumerBillingCountry
- pendingUrl

## Optional request parameters

The optional request parameters customerStatement and orderReference are more restricted with regard to their length and allowed characters than are other general request parameters.

Parameter	Data type	Short description
customerStatement	ASCII with a variable length of up to 225 characters.	Text displayed on bank statement issued to your consumer by the financial service provider.

orderReference	Allows for exactly 10 characters and may consist only of the following characters: A-Za-z0-9+?/-((),',	Unique order reference ID sent from merchant to financial institution.
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## FAQ

### ***Do I have to change anything in my shop system after Instant Bank was renamed to TRUSTLY?***

No, it is only a renaming of the payment method Instant Bank to TRUSTLY, you do not need to change anything in your shop.

### ***Which currencies may I use for this payment method?***

You may use CAD, CZK, DKK, EUR, GBP, HUF, NOK, PLN, SEK and USD.